

Certificate Issued

Hello Glen,

Congratulations! You have earned a certificate for **De-Escalation and Active Threat Response in the Hospitality Industry**.

Certificate ID: **46592d04-9043-4876-a2ec-1206297d3af5**

Click [here](#) to download your certificate.

If you have any questions, please contact [Customer Care](#). Please do not reply to this email. This mailbox is not monitored.

Best Regards,
Customer Care Team



American Hotel & Lodging Educational Institute

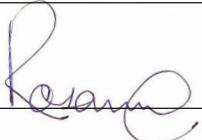
awards this certificate to

GLEN CLIFFORD

for having successfully completed the course

**De-Escalation and Active Threat
Response in the Hospitality Industry**

Issue Date August 8, 2024

President & CEO  _____