



# Certificate of Completion

**Glen Clifford**

has successfully completed the HP LIFE online course

## **Customer Relationship Management**

By completing this course, the above-named student has learned new skills including how to understand existing customers and their needs, how to understand customer buying habits, and how to develop a customer relationship management strategy for their business.

Presented 3/20/2021

A handwritten signature in black ink, appearing to read 'Deborah McIsaac', written over a horizontal line.

Deborah McIsaac  
Executive Director, HP Foundation