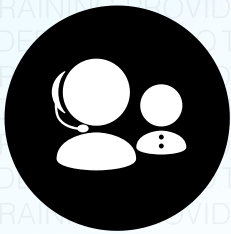


CERTIFICATE OF ACHIEVEMENT
GLEN CLIFFORD



CONFLICT RESOLUTION
TRAINING

93%

COMPLETED ON: 19/11/2025
EXPIRES/REVIEW ON: 19/11/2026

Provided by: iHASCO
CPD presenter: #1557
Certificate: #1//39241053



Institute
of Hospitality

ENDORSED